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State of Illinois

Department of Commerce
and Economic Opportunity

Low Income Home Energy Assistance Program

UNIVERSITY OF ILLINOIS-URBANA



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ILLINOIS DOCUMENTS

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LIHEAP



A program administered by



www.liheapillinois.com

BCMW Community Services, Inc.

909 E. Rexford Street
Centralia, IL 62801-0729
618/532-7388

Counties Served: Bond, Clinton, Marion and Washington

Carver Community Action Agency

311 E. Main, Suite 610
Galesburg, IL 61402-0028
309/342-0158

County Served: Knox

CEFS Economic Opportunity Corporation

1805 S. Banker Street
Effingham, IL 62401-0928
217/342-2193

Counties Served: Christian, Clay, Effingham, Fayette, Montgomery, Moultrie and Shelby

Community Action Partnership of Central Illinois

1800 5th Street
Lincoln, IL 62656-9117
217/732-2159

Counties Served: DeWitt, Logan, Mason, Menard, Piatt

Champaign County Regional Planning Commission

1776 E. Washington Street
Urbana, IL 61803-7760
217/328-3313

County Served: Champaign

Community Action Partnership of Lake County

1200 Glen Flora Avenue
Waukegan, IL 60079
847/249-4330

County Served: Lake

Community and Economic Development Association of Cook County, Inc (CEDA)

208 S. LaSalle Street, Suite 2010
Chicago, IL 60604-1001
800/571-2332

Counties Served: Cook County and the City of Chicago

Community Contacts, Inc.

100 S. Hawthorne Street
Elgin, IL 60123
847/697-8800 (Kane)
815/758-3835 (DeKalb)

Counties Served: Kane and DeKalb

Crosswalk Community Action Agency

410 W. Main Street
West Frankfort, IL 62896-2259
618/937-3581

Counties Served: Franklin, Jefferson and Williamson

Decatur-Macon County Opportunities Corp.

1122 E. Marietta Street

Decatur, IL 62521-1324

217/428-2193

County Served: Macon

DuPage County Dept. of Community Services

421 N. County Farm Road

Wheaton, IL 60187-3978

630/407-6500

County Served: DuPage

East Central Illinois Community Action Agency

56 N. Vermilion Street

Danville, IL 61834-1335

217/443-2705 (TDD Accessible)

Counties Served: Ford, Iroquois, and Vermilion

Embarras River Basin Agency, Inc.

400 West Pleasant

Greenup, IL 62428-0307

217/923-3113

Counties Served: Clark, Coles, Crawford, Cumberland, Douglas, Edgar, Jasper, Lawrence and Richland

Fulton County Health Department

700 E. Oak Street

Canton, IL 61520-3157

309/647-1134 ext. 245

County Served: Fulton

Illinois Valley Economic Development Corporation

223 S. Macoupin Street

Gillespie, IL 62033-0088

217/839-4431

Counties Served: Calhoun, Greene, Jersey and Macoupin

Kankakee County Community Services, Inc.

657 East Court Street, Suite 207

Kankakee, IL 60901-1316

815/933-7883

County Served: Kankakee

Kendall-Grundy Community Action

811 John Street

Yorkville, IL 60560-1063

630/553-9100 (Kendall) ext. 107

815/941-3262 (Grundy)

Counties Served: Grundy and Kendall

Madison County Community Development

130 Hillsboro Avenue, Suite 100

Edwardsville, IL 62025-1636

618/692-8940 ext. 6485

County Served: Madison

McHenry County Housing Authority

1108 N. Seminary Ave.
Woodstock, IL 60098-1109
815/338-7752

County Served: McHenry

MCS Community Services

345 W. State Street
Jacksonville, IL 62650-2093
217/243-9404 or 888/288-4413

Counties Served: Cass, Morgan and Scott

Mid Central Community Action, Inc.

1301 W. Washington Street
Bloomington, IL 61701-4201
309/829-0691 (McLean)
815/844-3201 (Livingston)

Counties Served: Livingston and McLean

Northwestern Illinois Community Action Agency

103-109 N. Chicago Ave.
Freeport, IL 61032-4100
815/232-3141

Counties Served: JoDaviess and Stephenson

Peoria Citizens Committee for Economic Opportunity, Inc.

711 W. McBean Street
Peoria, IL 61605-2254
309/671-3900

County Served: Peoria

Project NOW, Inc.

418 19th Street
Rock Island, IL 61204-3970
309/793-6391

Counties Served: Henry, Mercer and Rock Island

Rockford Human Services Department

612 N. Church Street
Rockford, IL 61102-2908
815/987-5782

Counties Served: Boone and Winnebago

St. Clair Community Action Agency

19 Public Square, Suite 200
Belleville, IL 62220-1624
618/257-9246

County Served: St. Clair

Sangamon County Department of Community Resources

2833 South Grand Avenue East
Suite C100
Springfield, IL 62703
217/535-3120

County Served: Sangamon

Shawnee Development Council, Inc.

530 West Washington Street

Karnak, IL 62956-0298

618/634-2201

Counties Served: Alexander, Hardin, Johnson, Massac, Pope, Pulaski and Union

Tazwood Community Services, Inc.

2005 S. Main Street, Field Shopping Center

Morton, IL 61550-2915

309/266-9941

Counties Served: Tazewell and Woodford

Tri-County Opportunities Council

405 Emmons Ave.

Rock Falls, IL 61071-0610

815/625-7830 ext. 25 or 800/323-5434 (TDD Accessible)

Counties Served: Bureau, Carroll, LaSalle, Lee, Marshall, Ogle, Putnam, Stark and Whiteside

Two Rivers Regional Council of Public Officials

1125 Hampshire

Quincy, IL 62301

217/224-8171

Counties served: Adams, Brown, Pike and Schuyler

Wabash Area Development, Inc.

110 Latham Street

Enfield, IL 62835-0070

618/963-2387

Counties Served: Edwards, Gallatin, Hamilton, Saline, Wabash, Wayne and White

Western Egyptian Economic Opportunity Council

1 Industrial Park

Steeleville, IL 62288-0007

618/965-3458

Counties Served: Jackson, Monroe, Perry and Randolph

Western Illinois Regional Council

223 S. Randolph Street

Macomb, IL 61455-2209

309/837-2997

Counties Served: Hancock, Henderson, McDonough and Warren

Will County Center for Community Concerns

304 N. Scott Street

Joliet, IL 60432-4035

815/722-0722 ext. 450

County Served: Will

The hearing impaired may access all numbers through the Illinois Relay Center: 800/526-0844

◆ Low Income Home Energy Assistance Program

For many Illinois households, energy expenses can place severe and continuing stress on a family’s budget. In some cases, the household may be forced to make difficult decisions, such as sacrificing certain necessities in order to pay their energy bills. The Low Income Home Energy Assistance Program (LIHEAP) helps eligible low-income households to pay for winter energy services.

LIHEAP provides a one-time benefit to eligible households for use towards energy costs. The payment amount is based on four criteria: income, household size, fuel type and geographic location.

◆ Who Is Eligible?

You may be eligible to receive assistance through LIHEAP if your household’s combined income is at or below the levels shown in the chart below.

# of People Living in Household	*Gross Income for 30 Days Prior to Application Date
1	\$ 1,361
2	1,839
3	2,316
4	2,794
5	3,271
6	3,749
7	4,226
8	4,704
For each additional member, add \$477.50	

If you rent, and your heat and/or electric is included in the rent, then your rent must be greater than 30 percent of your income for 30 days prior to application in order to be eligible to receive benefits.

◆ How Does It Work?

First Step: *Application*

Find your local agency that is listed in this brochure and contact them to apply for the LIHEAP. If you are homebound, special accommodations can be made to assist you in applying.

The staff member who takes your application should help you to understand:

- The program requirements
- The type of assistance available
- Your rights under the program

When you apply for assistance, bring the following with you:

- Proof of gross income from all household members for the 30-day period prior to the application date
- A copy of your current heat and electric bills issued within the last 30 days (if you pay for your energy directly)
- A copy of your rental agreement (if your heating costs are included in your rent) showing: that utilities are included, monthly rental amount, and landlord contact information
- Proof of Social Security numbers for all household members
- If receiving assistance from IDHS, bring proof your household receives TANF or other benefits, such as the Medical Eligibility Card or SNAP

Second Step: *Notification*

The agency you contact will determine your eligibility based on the information you provide and will notify you within 30 days of your completed application.

Third Step: *Payment*

If you are eligible, the local agency will make the appropriate payment to your energy provider(s) on your behalf or, in some cases, directly to you.

◆ Other Types of Assistance

- Reconnection Assistance- If your household is disconnected or has a disconnect notice from an energy source needed for heating, or has a delivered fuel supplier that has refused to deliver to you, Reconnection Assistance may be available. However, it is only provided to households that have made an effort to maintain their energy services or who can pay a portion of the reconnection amount:
- Furnace- If your household is LIHEAP eligible and your heating system is inoperable or determined to be unsafe by the fuel vendor, Furnace Assistance may be available.
- PIPP- The Percentage of Income Payment Plan (PIPP) is available for LIHEAP eligible households who are customers of one of the following utilities: Ameren Illinois, ComEd, Nicor Gas and Peoples Gas/North Shore Gas. Under PIPP, you will pay a percentage of your income; receive a monthly benefit towards your utility bill and, arrearage reduction for every on-time payment you make.

Questions?

**Call the local agency that serves
your area or call the toll-free number
877/411-9276**

**“Tambien Tenemos Este Folleto En Español”
Si tiene preguntas o necesita más información
llame gratis al 877/411-9276.**



**Illinois Department of
Commerce and Economic Opportunity
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Springfield, Illinois 62701**

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